

# **Chapt 4 Risk Assessment**

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#### Outline

- **\*Intro**
- Approaches to Risk Assessment
- Risk Assessment Techniques
- Likelihood
- **\*Impact**

#### **♦ British Standard BS 31100**

- The overall process of risk identification, risk analysis and risk evaluation.
- Risk management input into strategy focuses on improved decision making.
- - Purpose → to identify the significant risks that could impact the selected feature.

#### Approaches to Risk Assessment

#### Top-down risk assessment

 A top-down risk assessment exercise will tend to focus on risks related to strategy, tactics, operations and compliance (STOC) in that order.

#### Bottom-up risk assessment

 A bottom-up risk assessment exercise will tend to focus on risks identified as compliance, hazard, control and opportunity in that order.



# The most common risk assessment approaches are

- The use of checklists/questionnaires and the use of brainstorming sessions, normally during risk assessment workshops.
  - Simple to complete and are less time-consuming than other risk assessment techniques.
  - However, any risk not referenced by appropriate questions may not be recognized as significant.
- Simple way of analysing risks is to identify the key dependencies faced by the organization.

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Technique	Brief description
Questionnaires and checklists	Use of structured questionnaires and checklists to collect information that will assist with the recognition of the significant risks
Workshops and brainstorming	Collection and sharing of ideas at workshops to discuss the events that could impact the objectives, core processes or key dependencies
Inspections and audits	Physical inspections of premises and activities and audits of compliance with established systems and procedures
Flow charts and dependency analysis	Analysis of the processes and operations within the organization to identify critical components that are key to success

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Technique	Advantages	Disadvantages
Questionnaires and checklists	Consistent structure guarantees consistency Greater involvement than in a workshop	Rigid approach may result in some risks being missed Questions will be based on historical knowledge
Workshops and brainstorming	Consolidated opinions from all interested parties Greater interaction produces more ideas	Senior management tends to dominate Issues will be missed if incorrect people involved
Inspections and audits	Physical evidence forms the basis of opinion Audit approach results in good structure	Inspections are most suitable for hazard risks  Audit approach tends to focus on historical experience
Flow charts and dependency analysis	Useful output that may be used elsewhere Analysis produces better understanding of processes	Difficult to use for strategic risks May be very detailed and time-consuming



Likelihood	Frequency
Unlikely	Can reasonably be expected to occur, but has only occurred 2 or 3 times over 10 years in this organization or similar organizations
Possible	Has occurred in this organization more than 3 times in the past 10 years or occurs regularly in similar organizations, or is considered to have a reasonable likelihood of occurring in the next few years
Likely	Occurred more than 7 times over 10 years in this organization or in other similar organizations, or circumstances are such that it is likely to happen in the next few years
Almost certain	Has occurred 9 or 10 times in the past 10 years in this organization, or circumstances have arisen that will almost certainly cause it to happen

Descriptor	Definition
Small	No impact on patient health; minor reduction of reputation in the short run; no violation of law; negligible economic loss which can be restored
Moderate	Minor temporary impact on patient health; small reduction of reputation that may influence trust for a short time; violation of law that results in a warning; small economic loss that can be restored
Severe	Serious impact on health; serious loss of reputation that will influence trust and respect for a long time; violation of law that results; large economic loss that cannot be restored
Catastrophic	Death or permanent reduction of health of patient; serious loss of reputation that is devastating for trust; serious violation of law; considerable economic loss that cannot be restored



#### **♦ Thank you**